General Terms and Conditions for Exhibition Forwarding Services

1. Definitions

- "Exhibition Forwarder": <u>DELTACEL INTERNATIONAL BV</u>, provider of logistics and forwarding services for trade fairs, congresses, events, roadshows, festivals, and other event-related businesses.
- "Client": Any individual or entity engaging the services of the Exhibition Forwarder.
- "Goods": Products, materials, equipment, and any other items to be transported or handled by the Exhibition Forwarder.
- "Services": Logistics, transportation, handling, and related services provided by the Exhibition Forwarder.

2. Scope of Services

• The Exhibition Forwarder agrees to provide logistics and forwarding services as requested by the Client for the duration of the event specified in the contract.

3. Booking and Confirmation

- All bookings must be confirmed in writing by the Client.
- The Exhibition Forwarder reserves the right to decline any booking at its discretion.

4. Responsibilities of the Exhibition Forwarder

- The Exhibition Forwarder shall arrange for the transportation, handling, and delivery of Goods in accordance with the Client's instructions.
- The Exhibition Forwarder shall exercise reasonable care and diligence in performing its services.
- The Exhibition Forwarder shall comply with all relevant laws, regulations, and industry standards.

5. Responsibilities of the Client

- The Client shall provide accurate and complete information regarding the Goods and their transportation requirements.
- The Client shall ensure that the Goods are properly packaged and labeled for transportation.
- The Client shall be responsible for obtaining any necessary permits, licenses, or customs documentation.

6. Liability

- The Exhibition Forwarder shall not be liable for any loss, damage, delay, or non-delivery of Goods unless caused by its negligence or willful misconduct.
- The Exhibition Forwarder's liability shall be limited to the value of the Goods or the cost of replacement, whichever is lower.
- The Exhibition Forwarder shall not be liable for any indirect, consequential, or incidental damages.

7. Insurance

• The Exhibition Forwarder may, at its discretion, arrange insurance coverage for the Goods during transportation. Any such insurance shall be subject to the terms and conditions of the insurance policy.

8. Payment Terms

- Payment for services rendered by the Exhibition Forwarder shall be made in accordance with the terms specified in the contract.
- The Exhibition Forwarder reserves the right to charge interest on overdue payments at a rate of [X]% per month.

9. Force Majeure

• Neither party shall be liable for any delay or failure to perform its obligations under the contract due to circumstances beyond its reasonable control, including but not limited to acts of God, war, terrorism, strikes, or natural disasters.

10. Termination

• Either party may terminate the contract with written notice if the other party breaches any material provision of the contract and fails to remedy such breach within [X] days of receiving notice.

11. Governing Law and Jurisdiction

• These terms and conditions shall be governed by and construed in accordance with the laws of Belgium. Any disputes arising out of or in connection with these terms and conditions shall be subject to the exclusive jurisdiction of the courts of Belgium.

12. Entire Agreement

• These terms and conditions constitute the entire agreement between the parties with respect to the subject matter hereof and supersede all prior agreements and understandings, whether written or oral.

13. Amendments

• Any amendments or modifications to these terms and conditions must be made in writing and signed by both parties.

By engaging the services of the Exhibition Forwarder, the Client acknowledges that they have read, understood, and agreed to these terms and conditions.